

ALISON CHENG

WORK EXPERIENCE

Oracle | Principal UX Designer

Santa Clara, CA (Remote) | Jul 2021 - Present

- Collaborated with PMs and engineers, conducted user research and designed several cloud services including: **Live SQL, AI Labeling, Database Sharding, Content Management System, low code app builder APEX, DB Performance Report.**
- Delivered design on various cloud DB features such as: DB overview page, maintenance, resources scaling, backup, disaster recovery.
- Contributed to central design system on following components: DB service navigation menu and DB instance detail page.
- Onboarded and mentored new team members

Nutanix | UX Designer

San Jose, CA | Jun 2018 - Jun 2020

Re-designed data center upgrade service Lifecycle Manager (LCM). Worked on Object Storage and designed the following features: analytics, lifecycle policy management, multi-cluster deployment and resources scale-out.

Lexmark | UX Design Intern

Lexington, KY | Jan 2018 - May 2018

Designed and shipped dashboard that reports print quota and paper usage for role based enterprise account.

Chegg | UX Design Intern

Santa Clara, CA | May 2017 - Aug 2017

Designed concept product Study Guide, a note taking tool with built-in flashcard to help students with test prep.

ABOUT ME

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EDUCATION

Indiana University Bloomington

MS | Human Computer Interaction Design

Aug 2016 - May 2018 | Bloomington, IN

Teachers College, Columbia University

MA | International Educational Development

Sept 2013 - Dec 2014 | New York, NY

Guangdong University of Foreign Studies

BA | Education

Sept 2009 - Jun 2013 | Guangzhou, China

SKILLS

Design Software

Figma · Sketch · Photoshop · Illustrator · Experience Design (XD) · Principle · Basic knowledge on HTML/CSS

Research

Generative User Interview · Usability Testing · Contextual Inquiry · Affinity Diagram · Persona · Storyboard · User Journey Map · Participatory Design ·